Privacy Policy

Informationen about the company

DSI Data Service & Information GmbH Xantener Str. 51 a 47495 Rheinberg Germany hereafter referred to as DSI.

Data Protection Commissioner

You can contact our data protection officer at:
DSI Data Service & Information GmbH
Management
Xantener Str. 51 a
47495 Rheinberg
Germany

Legal basis

The intent of this privacy policy is to comply with the requirements of the European General Data Protection Regulation (GDPR) and the German "Bundesdatenschutzgesetz" (BDSG)

Information collection

Consent Art. 6.1, a GDPR

With your consent, DSI is entitled to use personal data for the approved purpose. This consent can be revoked at any time.

Contractual obligations Art. 6.1, b GDPR

DSI collects and processes personally identifiable information for advanced features, such as placing an order on DSI web servers, for online payments, subscribing to a newsletter or using other personalisation features or by placing an order with DSI via a third party (e.g. distributor). In these cases DSI may collect and store – as far as necessary – first name, name, enterprise, department, position, address, phone, fax, e-mail, VAT identification number, account number, order number, IP ranges, user ID, password.

<u>Legal requirements + Public interest Art. 6.1, c + e GDPR</u>

DSI is subject to applicable commercial and tax laws and regulations. These include, for example, accounting, control and reporting obligations to the financial regulator or to customs authorities.

Balance of interests Art. 6.1, f GDPR

DSI processes your data beyond the fulfillment of the contract for the protection of legitimate interests on its side or on the part of third parties:

- Advertising for DSI own services, as far as you have not objected to this use
- Enforcement/defense of legal claims
- IT security and IT operation: to protect against attacks on the IT infrastructure and evaluation of DSI website usage, data are collected for the evaluation of user activities. In particular, it involves the evaluation of log files that measure server usage, record the number of pages visited to help DSI improve its web services and customer service.

Data access

Within DSI's, personally identifiable information may be accessed on a regular basis by senior management, IT, and contract processing personnel, as far as necessary to fulfill your orders.

Depending on the contractual and legal framework conditions and commercial law obligations, DSI can pass on the necessary data to service providers and public authorities. These include, for example: logistics, accounting, tax consulting, licensors, financial and customs authorities or recipients for whom you have agreed.

Retention period

Your personal information will be stored for the duration of your business relationship with DSI.

In addition, DSI is subject to the retention and documentation requirements of up to ten years under the German law (Handelsgesetzbuch).

Data transfer to third countries

DSI websites are operated on servers within Germany. A transfer of data to third countries (states outside the European Economic Area) only takes place, as far as this is required for the execution of your orders (payment orders such as the use of the payment service Paypal, licensing) and legally prescribed or initiated and approved by yourself.

Individual access to personal information and right to correction

Disclosure Art. 15 GDPR, §§34, 35 BDSG

You can ask DSI whether any personal information is held about you, and you can also request to receive a copy of that personal information. As a safeguard against

abuse DSI will ask you to provide proof of your identity before providing you with any personal information. If you are not able to do so, DSI reserves the right to refuse to send you the personal information.

Deletion Art. 17 DSGVO, §§34, 35 BDSG

You may request at any time that DSI corrects your personal information. You may also request the deletion of such information, except when it has been collected for a specific purpose for which you have given your consent, for the performance of a contract to which you are a party, or in order to comply with a legal obligation.

Further rights

- Limitation of processing Art. 18 GDPR
- Right of data portability Art. 20 GDPR
- Right of complaint Art. 77 GDPR and § 19 BDSG

Your choice

Registration on DSI websites is optional. If you choose not to register or actively provide personal information, you can still use DSI websites. However, certain features that require registration may be unavailable (e.g., online purchases, e-mail alerts, use of personalised DSI server capacities).

DSI websites may enable you to communicate with other users and to post information accessible by others. You should be aware that when you choose to use these services, your information may be available to other users, and DSI has no control over the use of your information by these users.

Online payments are supported by Paypal. In this case, DSI passes your personal data requested there – but no bank account or credit card details – to Paypal. Your bank account or credit card details are requested and processed by Paypal only and only on Paypal's web site.

Alternative: Orders can be passed to DSI by mail, fax or e-mail, and DSI provides payments on open account.

Links

Throughout the DSI websites, you may find links to other third-party websites. Please note that DSI is not responsible for the privacy policies or content on third-party websites.

DSI websites may also include links to third-party web servers for online payments, which may have different privacy policies. You are therefore encouraged to review their privacy policies, when visiting these websites.

Security

DSI provides safe https-connections by default when transferring personal data.

Physical and technical safeguarding measures have been implemented to protect personal data that DSI has under control against unauthorised access, improper use or disclosure, unauthorised modification and unlawful destruction or accidental loss.

The security of your personal information is important to DSI, but remember that no method of transmission over the internet, or method of electronic storage, is 100% secure. While DSI strives to use commercially acceptable means to protect your personal information, DSI cannot guarantee its absolute security.

Changes to this Privacy Policy

DSI reserves the right to update or change this privacy policy at any time. You should check this privacy policy periodically to ensure you are aware of any changes DSI may have made.

Privacy support

If you have any inquiries about our privacy policy statement, please contact:

DSI Data Service & Information GmbH Management Xantener Str. 51A Rheinberg, 47495 Germany "dsi AT dsidata.com"

Right to object Art. 21 GDPR

You shall have the right to object, on grounds relating to your particular situation, at any time to the processing of personal data concerning you which is based on point (e) or (f) of Art. 6 GDPR including profiling based on those provisions. DSI shall no longer process the personal data unless DSI demonstrates compelling legitimate grounds for the processing which override your interests, rights and freedoms or for the establishment, exercise or defence of legal claims.

Where personal data are processed by DSI for direct marketing purposes, you shall have the right to object at any time to the processing of personal data concerning you for such marketing purposes, which includes profiling to the extent that it is related to such direct marketing. In case you object to the processing for direct marketing purposes, the personal data shall no longer be processed for such purposes.

The objection can be entered formlessly to:
DSI Data Service & Information GmbH
Management
Xantener Str. 51A
Rheinberg, 47495
Germany
"dsi AT dsidata.com"